

## Replacement Local Development Plan – Consultation Process – Collated Evidence and Findings

Evidence	Source	Finding
<b>Awareness of the Corporate RLDP Consultation</b>		
Ten (10) organisations confirmed that they were already aware of the corporate RLDP consultation. The majority from this group (7) describe themselves as part of those who have been identified consultees to the corporate RLDP. They have been contacted directly by the Council’s Planning Directorate Team to provide their views on the on-going corporate consultation.	Cardiff Civic Society, First Bus Company, Glamorgan-Gwent Archaeological Trust (GGAT), Dwr Cymru, For Cardiff, Home Builders Federation, RSPB, Cardiff Community Housing Association, Anonymous (Anon)	<b>The majority of those who were aware of the consultation are key consultees to the Corporate RLDP or already have connections with the Council.</b>
Others from this 10 gained awareness via social media channels or through their connections within the Council.		
One stakeholder group representing the interest of the general public proactively seeks to be involved in various Council consultations.		
Six (6) organisations confirmed that they have not been made aware of the corporate consultation on the RLDP with three of these organisations expressing concern on this issue.	Play Wales, Cardiff Rivers Group, Cardiff Third Sector Council (C3SC), Anon, Cardiff People First, Anon	<b>Concern that a number not aware of the consultation and some of these organisations viewed this as an issue.</b>  <b>Missed opportunity of the Council to work collaboratively with a wide range of stakeholders</b>

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Evidence	Source	Finding
Not aware of the RLDP Consultation until contacted by Scrutiny	United Welsh Housing Association	<b>Possibly too much reliance on social media</b>
I personally was not aware of it until Scrutiny got in touch with our mailbox, our general email address and it was passed up to me. It is not something I had heard of until then. It is not something any supporters have made me aware of.	Alzheimer's Society	
<p>Given the central role the RLDP will play in shaping the community for both the short and longer term, the process will be strengthened by effective engagement and partnership working - including with the third sector - if it is to maximise the potential for the delivery of positive outcomes from the planning process shaped and informed by the community. Cardiff Third Sector Council and our membership work in close proximity with local communities and, as trusted providers within local communities, can provide an effective means of engagement alongside Councillors and other partners. Involving local people at this early stage will aid in future planning decisions, reducing the likelihood of conflict and increasing the prospect of inclusion and agreement.</p> <p>The third sector can provide effective routes to engagement for a wide range of local people to have their views heard as an individual or as part of a group or community.</p>	C3SC	
There are so many valuable things that can come out of inclusive engagements. In our organisation we are very happy to support that in every way possible.	C3SC	
There is something here about taking people along with you and making sure that they are aware. If you did a straw poll as to how many of the, say, ordinary people in the population understand the RLDP, and what it is going to drive towards, in terms of shaping how we structure the city to achieve the	C3SC	

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Evidence	Source	Finding
<p>aspirations and ambitions, I wonder how many could identify that that is what it is all about, and therefore the importance of it?</p>		
<p>There is something here about how we can work together to make sure that people are on the page with that and for us reaching out to our members who, in turn then, will reach out to many, many within the population. A lot of those within the population are more vulnerable communities, and people who are less likely to access services or find services accessible. We are very happy to do what we can to support them.</p>	C3SC	
<p>We found really useful was working with partners like Cardiff Third Sector Council, who have a much better relationship with other organisations. So, that might be something that Cardiff could consider, is, for some of those harder-to-reach communities, doing quite targeted work with other partners who, maybe, do have a little bit more reach.</p>	NRW	
<p>It would appear that the Council is very dependent upon the use of social media in order to communicate with the residents of Cardiff. If not a user or signed up to such things as Twitter or Facebook then people will not necessarily know about consultations such as this. I was not aware that there was a consultation on strategic options until directly emailed which was very useful rather than having to try and find it. A whole range of ways to engage people obviously needs to be in place including social media but also face to face contact. Going out to where people are and talking to them in particular. Pop up stands in supermarkets, coming along to voluntary group events, leaflets in doctors' surgeries etc all need to be employed when we are allowed to.</p>	Cardiff Rivers Group	
<p>It does not appear to be immediately clear on the LDP website about how children and young people will be consulted/have been consulted about their views.</p>	Play Wales	<p><b>Unclear on how the Council intend to engage children and young people</b></p>

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<p>Planning Officers have been engaging over the Christmas period with Lee Patterson who is the Child Friendly City Officer and also a gentleman called Tim Gill who has published a book about developing places for children and focuses on child friendly design in places. Two workshops are being undertaken with children in the city centre and this isn't just a one off to tick a box in the planning process but this is a marker as a way of working that should be encouraged for all major projects throughout the city not just planning policy matters.</p>	<p>Simon Gilbert</p>	<p><b>The Inquiry heard that Officers were engaging young people via 2 workshops</b></p>
<p>There has been a video undertaken with young people very early on in the process, surveys online and now these meeting sessions that are coming up.</p>	<p>Cllr Caro Wild</p>	
<b>General Feedback</b>		
<p>Adequate and a variety of channels are being used to allow people access to the consultation</p>	<p>Cardiff Bus</p>	<p><b>Four consultees representing corporate interest were generally satisfied with the consultation and regard the Planning Directorate's consultation as 'clear, concise, works well'.</b></p>
<p>approach works well, and we are kept informed at all stages of the plan process. We have been involved in the current consultation approach and have had no adverse experience.</p>	<p>GGAT</p>	
<p>Clear and concise approach</p>	<p>Dwr Cymru</p>	
<p>Very good although the webinar I had attended was cut short by technical issues which was frustrating - a rescheduled meeting would have been useful but I don't believe was offered. We have been able to promote the consultation to a wider audience through the Cardiff Business Improvement District</p>	<p>For Cardiff</p>	
<p>Understand the implications due to Covid, and suggest that Council should renegotiate the Delivery Agreement with Welsh Government to extend this consultation period to allow for face-to-face engagement when the current Covid wave recedes.</p>	<p>Cardiff Civic Society</p>	<p><b>Four consultees who represent the interest of the general public welcomed the opportunity to engage with the ongoing corporate consultation and recognised the</b></p>
<p>With the current pandemic it is obviously very difficult to do face to face activities but must not be seen as an excuse to stop them in the future. In fact,</p>	<p>Cardiff Rivers Group</p>	

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should be the opposite and look for more ways to engage with people. The timing of the events needs to be considered i.e. evening and weekend events when people are available as well as during the day.		<b>challenges posed by the current pandemic in reaching stakeholders.</b>
With some of the restrictions associated with Covid I fear that some voices may not be heard	Cardiff Community Housing Association	<b>Belief that the Directorate needs to review its consultation approach and timings in order to reach a wider audience.</b>
The range of options for engagement - on-line, face to face etc. - is positive.	C3SC	
There are other options that could strengthen the approaches and methodologies by increasing the numbers of doorways people can go through for involvement, recognising there are people in the population who statutory services find hard to reach, many of whom will be more directly impacted and/or are traditionally less likely to engage.	C3SC	<b>The need to effectively engage with diverse communities including those with protected characteristics, those whose first language is not English or Welsh, the hard-to-reach groups and those who are often less likely to respond to Cardiff Council consultations.</b>
Deliberation and discussion is vital to engage people who would not usually complete online surveys. Seldom heard groups face many barriers to engagement - and there is a moral imperative to listen to all views. Those whose first language is neither Welsh nor English should also be encouraged to participate in the consultation process, through translation/interpretation services.	Cardiff Civic Society,	
Consultation with people who have a learning disability should be fully accessible and regularly carried out across all consultations.	Cardiff People First	
The current consultation is not advocating best fit, but consulting based on good evidence and intelligence on what might be a reasonable level of growth advocated through the development plan. There are low-medium-high levels of growth presented.	Officers – Simon Gilbert/Stuart Williams	
The purpose is to engage the community as early as possible in the process about what City they would like to see.	Officers – Simon Gilbert/Stuart Williams	

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<p>What the consultation is seeking to do is to try and tease out some of those aspects from partners and stakeholders so that the Council will have more information to write policies that can help support a lot of projects and initiatives.</p>	<p>Simon Gilbert</p>	
<p><b>Methods Used</b></p>		
<p>Consultation by email is fine, as our team can access this remotely working from home as well as in the office.</p>	<p>GGAT</p>	<p><b>The views provided by corporate bodies suggest that they were generally satisfied with the approach and methodology that has been adopted by the Directorates RLDP consultation.</b></p>
<p>Understandable and clear.</p>	<p>Dwr Cymru</p>	
<p>Excellent. In terms of accessibility to the electronic consultation, is obviously more prevalent for those that have got access to email and internet. There might be a few smaller businesses where perhaps they have not got that capability or the ability to do that in a work environment. In terms of publicising the consultation so that they can respond by other means, that has been there.</p>	<p>For Cardiff</p>	
<p>No comment</p>	<p>Adventure travel, Home Builders Fed. RSPB, First Bus, Anon, Anon, Anon, Cardiff People First</p>	<p><b>Several (8) of consultees did not provide any specific comments on the approach and the methodology used by the Directorate's RLDP consultation.</b></p>
<p>Effort has been made to enable online consultation, which is now essential but does not provide a full substitute for face-to-face engagement and can exclude those who have restricted online access or feel less comfortable with online tools. Consultation online is still based around documents designed to be read offline. Much more could be done to empower the process if documentation were designed to be read online and backed by hyperlinks to supporting information and glossaries for definitions of technical terms.</p>	<p>Cardiff Civic Society</p>	<p><b>Consultees who represent the interest of the general public highlighted the need to further strengthen the current approach and widen its reach with relevant stakeholders.</b></p>

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Social media has its place but would prefer direct emailing and face to face discussion. Help people through the process but also find out what they really need in their communities.	Cardiff Rivers Group	<b>Need to expand methods beyond online and social media</b>
Expressed their concern in relying heavily on responses from online consultation as this can exclude those who have restricted online access or feel less comfortable with online tools. They believe that Planning directorate could also do more to make the online consultation more accessible and user friendly and suggested that online glossaries and hyperlinks could be included.	Cardiff Civic Society	<p><b>Consultation relies heavily on responses from online consultation which can exclude those who have restricted online access or feel less comfortable with online tools.</b></p> <p><b>More needs to be done to make the online consultation more accessible and user friendly.</b></p> <p><b>Suggestion that online glossaries and hyperlinks could be included.</b></p>
Broad range of methods used. It would be helpful to set out in the document the time plan and opportunities for engagement so that people can understand how their involvement has been planned to be as timely, effective and appropriate as possible, including how and when they can expect to receive feedback on their contribution and the differences that have been made as a result.	C3SC	<p><b>Suggestion that stakeholders should be made fully aware of the consultation timelines and ways that they can engage with the process.</b></p> <p><b>In line with best practice, stakeholders receive feedback on their contributions and the impact that these has made or achieved.</b></p>
Some very good contacts have been made with the Universities, contacting the Student Liaison Officer in Cardiff University and the Met University. A workshop was being set up with them to have a round table discussion with students and at the moment they were seeking who would be able and most suitable to	Stuart Williams	<b>Contacts have been made with universities to engage students.</b>

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attend this as the best representatives of the numerous different groups within their population. There were some challenges of getting people to participate as apparently students like incentives to attend.		
Can't see a child/young person version of documents.	Play Wales	<b>Child Friendly version is required</b>
<b>Suitability of Language Used</b>		
		<b>A number (5) of consultees (4 corporate bodies i.e., Adventure travel, Homebuilders Federation, RSPB, Cardiff Community Housing Association, and Anon) did not provide their views on the suitability of the language used in Planning Directorate's RLDP consultation document.</b>
Appropriate for a range of stakeholders and not just aimed at Planning and Development professionals.	Dwr Cymru	<b>Four (4) corporate bodies (For Cardiff, First Cardiff Bus, Dwr Cymru, Glamorgan Archaeological Trust) believe that the language used in the Directorates RLDP consultation is 'appropriate' for its target audience and commented that this was 'simple, easy to understand' and 'good'.</b>
appropriate to the level of consultation	GGAT	
Simple and easy to understand content.	First Cardiff Bus	
Given that planning has a large technical dimension, some of the language is always going to be challenging. Even though effort has clearly been made to make language accessible, terms such as 'deposit plan' or 'windfall sites' are not immediately obvious to those who are not regularly involved with planning matters. Even terms that appear obvious at first sight, like the greenfield /	Cardiff Civic Society	<b>Language used was quite 'technical and formal' and 'quite challenging' and not easily understandable to some stakeholders and the general public who are not familiar with</b>

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<p>brownfield distinction, are not straightforward. This is where an online glossary could help.</p>		<p><b>planning matters and vocabulary. They believe that this can put people off from responding to the consultation. They suggested that the consultation document should be mostly 'jargon free' and should have a glossary for the more technical terms that are presented in the consultation document.</b></p>
<p>The language used in the document is very formal and risks some people finding it impenetrable and difficult to understand. It would benefit from reducing the use of jargon, having a list of definitions of a number of the terms and having an easy read version available. It would also be helpful to have it clearly visible where and how to access the document in other languages and formats - community languages, disability accessible formats etc. Whilst a lot of text is needed to cover the scope of the issues, an easy read version would help to address the density of the text.</p>	C3SC	
<p>Some of the language was quite challenging and it would be good to see something an easy read version or a list of definitions, all those kinds of things that would, potentially, allow people who are less used to more formal language to be able to understand the documents and make a contribution as well.</p>		
<p>But the reality is the average person, who this really impacts on, will not understand that.</p> <p>The data that sits behind the consultation document, the consultation questions, - even for myself I might need to read it two or three times to understand what it is you are actually looking to try to do. So there must be more simplistic ways of doing that.</p> <p>When you look at government websites, you can see that they have adapted to simple use, in terms of communicating with people, which works well.</p>	United Welsh HA	

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Very unclear, not sufficiently explained, too short notice and in an inaccessible format for people with a learning disability to make informed comments. Co-production is preferable to consultation.	Cardiff People First	<b>Some of the terminologies used were ‘unclear’ and ‘not sufficiently explained’, was not child friendly and not accessible for those with learning disabilities.</b>
Can’t see a child/young person version of documents.	Play Wales	
For somebody in a position like me, who is used to doing these things day in day out, I think it would have been absolutely fine. However, for somebody living with dementia or affected by dementia I do not think it would have worked at all.	Alzheimer’s Society	<b>Not dementia friendly</b>
Welsh Government produces 'easy read' versions of key documents, and there may be scope to learn from that.	Cardiff Civic Society	<b>Recommendation that the consultation should be made available in an ‘easy read’ version or should use ‘plain English or Welsh’.</b>
Plain English (Welsh). The documents are very technical and not easily digested which puts off people providing feedback	Anon	
A lot of issues experienced by people living with dementia involve processing, so hearing can be a big issue, as can understanding of words or misplacing or using the wrong words. We try and write everything in plain English, as clear as possible, following plain English guidelines. But there were sections of it where I found myself having to go off and Google bits of the actual consultation itself, because there were comments in there about what the council wished to do that I had no idea, quite honestly, where they had come from.	Alzheimer’s Society	
A user friendly guide to the LDP is being produced to inform the stages of the consultation. It is the aim to release this during this consultation and whilst it might be late too late to capture all the information, this is a journey that is continuing throughout the rest of this year up to and beyond the preferred strategy and he assured that they would continue to do more to reach out to these groups.	Simon Gilbert	

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It would also help to utilise that type of language and simplicity in the social media feeds that are being used in the consultation.		
Officers highlighted that as well as a user-friendly guide, a glossary of terms had been drafted and would be made available next week.	Stuart Williams	
he too was disappointed with some of the responses to the consultation regarding jargon and technical language. He stated that whilst it does have to contain some technical language, this does need to be explained better or at least seek to allow people to become interested in the LDP and they are presented with a too technical questionnaire straight away, it is very hard for people to want to be involved.	Simon Gilbert	
advocated a series of possibly 10 questions that the public may ask us starting at the very basic with what is town planning possibly and then explaining what this RLDP process is and why it is important to people and why they should be involved and asking the types of questions that came back as part of the consultation.	Simon Gilbert	
He also stated that the were aiming to ask more open questions and ask the public what they want to see. It is the hope that in doing so people will understand what the process is and it might also spark conversations that go beyond the Plan and help people work more collaboratively together.	Simon Gilbert	
Whilst some of the consultation that has been done may not have achieved the results wished, it is a very technical and very difficult process covered by a very strict guidance set out by Welsh Government. He explained that it is extremely complex and whilst they would want simple answers and the ability to explain it in simple ways, sometimes it does have to be undertaken in strict stages.	Cllr Caro Wild	
<b>Format and Layout</b>		
Clear and easy to read and follow.	GGAT	

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Evidence	Source	Finding
The use of text and graphics makes the consultation document easy to follow and understand.	First Bus	<p><b>Four consultees representing corporate bodies provided positive feedback on the format and lay-out of corporate RLDP consultation. planning document. They regarded the format and lay-out as ‘clear, and easy to read and follow, easy to understand’, with one referring to it as ‘really good’. C3SC also stated that the format was ‘clear and straightforward’.</b></p>
Really good	For Cardiff	
Clear, well set-out and easily readable.	Dwr Cymru	
Lay-out is straight forward and clear overall	C3SC	
		<p><b>Several consultees (8) (Adventure travel, Home Builders Federation, RSPB, Cardiff Community Housing Association, Cardiff People First, 3Anon) did not provide any comment on this aspect of the consultation document.</b></p>
The documents have been produced to be printed off and read offline, rather than to be accessed online as most people will today. The heavy use of colour makes printing more expensive than it need be, so a simple text-only version should be available. PDFs can be hard to read on small screens (although the RLDP material is more accessible than the One Planet Cardiff Vision and Action Plan which are only easily read with an A3 printer). The document should be available in a format designed for online, including mobile use. This should also be borne in mind when the new LDP is published.	Cardiff Civic Society	<p><b>Consultees who represent the views of the general public and key stakeholders provided some critique and made suggestion on improvement that can be adopted in future consultations:</b></p> <p><b>The consultation covered a lot of text and having ‘easy to read version of the document’ using effective formats for presenting detailed and comparative information will help to</b></p>
Whilst a lot of text is needed to cover the scope of the issues, an easy read version would help to address the density of the text. Tables are helpful - however, it is important that the detail within the tables are set out clearly and appropriately so that they are easy to access and understand.	C3SC	

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		<p>make these clear and easily understandable.</p> <p>A text only version as well as readable on-line format that can be readily accessed using mobile online technology was also suggested to save on expensive printing of documents that make use of a lot of graphics and colour.</p>
<p>Consultations are generally "here are the options we have decided upon, now rank them". Whereas what should be is "what do you, the residents, want to see happen?" Allow responses to be much more free text.</p> <p>Questions need to be open so residents can have their views heard and feel engaged - something I don't think they do at the moment</p>	<p>Cardiff Rivers Group</p>	<p><b>Suggestion that the consultation could use more open-ended questioning to allow stakeholders to elaborate on their views on the issues consulted on.</b></p>
<p>I can't see a child/young person version of documents.</p>	<p>Play Wales</p>	<p><b>Play Wales suggested that a child friendly format would enable more young people and children to engage with the consultation.</b></p>
<p><b>Appropriateness of Methods Used</b></p>		
<p>Appears to be well thought out and engaging.</p>	<p>Dwr Cymru</p>	<p><b>Four consultees representing corporate bodies gave positive comments.</b></p> <p><b>For Cardiff stated that this was excellent while Dwr Cymru thought that it was 'well thought out'. The two others believe that the 'appropriate' approach and method was used.</b></p>
<p>Appropriate. There has to be a process to follow and a way of achieving this, and using the appropriate framework is clear and auditable.</p>	<p>GGAT</p>	
<p>I feel that these are appropriate.</p>	<p>First Bus</p>	
<p>Excellent</p>	<p>Dwr Cymru</p>	
<p>No response</p>		<p><b>Seven (7) consultees did not give any further comments on this issue.</b></p>

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Evidence	Source	Finding
Once through the pandemic need much more face to face engagement so that everyone feels included.	Cardiff Rivers Group	<p><b>Some of the consultees acknowledged that covid restrictions will have affected the numbers of individuals and groups who engaged with the RLDP consultation. With consideration of this on-going challenge, a number of improvement areas were identified mostly by those who represent the interest of the general public and those representing selected stakeholders.</b></p>
With some of the restrictions associated with Covid I fear that some voices may not be heard	Cardiff Community Housing Association	
Once through the pandemic need much more face-to-face engagement so that everyone feels included.	Cardiff Rivers Group	<p><b>Current strategies could be further strengthened.</b></p>
Too much reliance has probably been placed on survey results, which can provide a useful snapshot of views but always depend on how questions are phrased. They do not enable the dialogue that can change minds through listening to, and working through, the ideas and opinions of others. Mutual understanding would be increased through more engagement between planning officers or councillors and stakeholders. Submissions should have been published online to stimulate debate.	Cardiff Civic Society	<p><b>Increasing the number of face-to-face engagements with stakeholders and the public would bring favourable outcomes. This would enable better dialogue on the issues consulted, allow individuals to listen and work through understanding different ideas and opinions that will enable them to formulate more informed views, change their mind or identify areas where some consensus is achieved.</b></p> <p><b>Other effective methodologies and approaches should be explored, and</b></p>

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		<b>the consultation should not rely mainly on on-line methodologies.</b>
The range of approaches is helpful. However, it is not clear how this will be extended to make it as easy as possible for as many people as possible to take part - for example, people accessing services in the third or other sectors.	C3SC	<b>Suggestion that submission made should be published on-line so that this can further stimulate debate amongst stakeholders.</b>
Submissions should have been published online to stimulate debate.	Cardiff Civic Society	
There are good examples of involving children in planning processes: <a href="https://www.rtpi.org.uk/practice/2021/july/children-and-town-planning-creating-places-to-grow/">https://www.rtpi.org.uk/practice/2021/july/children-and-town-planning-creating-places-to-grow/</a> <a href="https://www.zcdarchitects.co.uk/research-essays">https://www.zcdarchitects.co.uk/research-essays</a>	Play Wales	<b>Highlighted the importance of engaging with children and young people, with hard-to-reach groups and those who often do not generally engage with Council consultations.</b>
Social media also certainly has its place as well especially with the younger generation so keeping pace with latest platforms also key.	Cardiff Rivers Group	
Build up a network of residents and resident groups that can be engaged with and views sought	Cardiff Rivers Group	<b>Suggestion to set up a representative network of stakeholders who can be contacted for engagement purposes.</b>
It is also not clear what the full timetable is so people can see how engagement will be planned and delivered and when they will receive feedback on the impacts of their contributions.	C3SC	<b>In keeping with best practice all those who engage with the consultation should be made aware of the timescale involved in the process and informed of the findings and outcomes achieved by the consultation.</b>
Consultation has been undertaken during a pandemic where face to face meetings are not allowed and so trying to engage with the public and spark their interests in local planning was difficult.	Cllr Caro Wild	

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Evidence	Source	Finding
<b>Involving Hard to Reach Groups</b>		
No Comment		<p><b>A total of 8 consultees did not provide comments on the ability of the Planning Directorate’s Consultation to effectively engage with hard-to reach groups e.g., as the gypsy and traveller communities, homeless people, refugees and asylum seekers, BAME groups etc. Of this group, 4 represented corporate bodies (Dwr Cymru, For Cardiff, Home Builders federation and the RSPB). Two others did not disclose their names or the organisations they represent and no comment.</b></p> <p><b>Although the Cardiff People First group provided a critique on the method and approach used, the did not provide any specific comment on this issue.</b></p>
We don't have relevant experience to comment on this aspect, but the Welsh Government Delivering Digital Inclusion programme may have undertaken research into the best way to reach out to various communities.	GGAT	<b>Reference to the Welsh Government’s Digital Inclusion Programme on how hard to reach groups can be effectively engaged with.</b>
Whilst the consultation is available via social media. Hard to reach groups would potentially need letters delivered to their homes. They need to know what is in it for them	First Bus	<b>The two transport providers suggested the consultation approach should go beyond making use of</b>

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<p>Not just these groups but attracting interest from the majority of the residents will be difficult.</p>	<p>Adventure Travel</p>	<p><b>online methods including the use of social media and should explore effective ways of reaching and engaging with these groups. Highlighting the benefits and outcomes that the consultation will achieve could encourage better of these groups in the process.</b></p>
<p>Perhaps going through existing organisations who already engage with these groups is a starting point. Don't try and reinvent the wheel - use what is out there. Be seen as a partner.</p>	<p>Cardiff Rivers Group</p>	<p><b>Suggestion that working with organisations who are already supporting these could facilitate their involvement and contributions to local authority consultations.</b></p>
<p>It is also positive to see clear reference to housing people who are homeless. The reference in the Plan to the significant levels of inequality that exist within the southern arc is welcome.</p>	<p>C3SC</p>	<p><b>Pleased to see that the growth projections in RLDP consultation document have considered the housing needs of the homeless. The RLDP's acknowledgement of significant levels of inequalities in Cardiff's Southern Arch was also welcomed.</b></p>
<p>It is pleasing to see the reference to gypsy and traveller groups. We are pleased there is a positive duty under Part 3 of the Housing (Wales) Act 2014 to both assess (s101) and provide (s103) safe and secure pitches. However, there are currently no transit pitches in Wales.</p>	<p>C3SC</p>	<p><b>Pleased to see that the RLDP has made reference to the needs of Gypsy and traveller community and have also noted the statutory duty of local authority in positive under Part 3 of the Housing (Wales) Act 2014 to both assess (s101) and provide (s103) safe and secure pitches for this Group.</b></p>

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<p>It is pleasing to see the reference to gypsy and traveller groups so clearly evident in the RLDP consultation document - particularly given the UK Government's proposal to criminalise trespass in Part 4 of the Police Bill. Risking people falling foul of the new legislation that may be brought in for stopping when there is no appropriate provision for them to station their trailers</p>	<p>C3SC</p>	<p><b>Concern over the absence of transit sites in Wales, as this puts this group at risk of being criminalised for stopping where there is no appropriate provision for them to station their trailers.</b></p>
<p>This very is a very sensitive subject that Planning is a part of in terms of identification of new sites and this is captured in the LDP. This wasn't just a Planning issue in the identification of sites and that consideration of sites, assessment of sites and engagement of the community and neighbouring communities is often a very difficult and sensitive area.</p> <p>The Council has to review the Gypsy and Traveller Accommodation every five years and this is why the new one has been undertaken. They have been interviewing Gypsy and Traveller families to assess the need and update these figures and the report has been finalised and considered by Scrutiny and Cabinet and has now been submitted to Welsh Government. Hopefully they will get back to the Council soon to approve document and this can be taken forward in the Preferred Strategy where the recommendations will be taken forward in terms of numbers in the autumn/winter this year to set out how the Council will deliver these sites. This will then form part of the consultation of the next stage.</p>	<p>Simon Gilbert/Stuart Williams</p>	
<p>In relation to the GTAA, this work involved often housing some of the most vulnerable people and underrepresented communities and suggested that it would be best to discuss this with Housing in the first instance. Planning's role is quite clear in terms of its consideration of any new sites through the management process and the LDP manual talks about identifying areas of land for all housing needs so it does come into Planning but it is fundamentally a Housing issue.</p>	<p>Simon Gilbert</p>	

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<p>However, the document is largely silent on other protected characteristic groups, despite Cardiff's population being so diverse when compared to the rest of Wales - e.g. 15.9% of the population describing themselves as Black, Asian or Ethnic Minority compared with 4.9% of the Wales Population (Stats Wales - June 2021).</p>	<p>C3SC</p>	<p><b>Attention drawn to the needs of those with protected characteristics that should feature and be considered in developing the RLDP. The diversity of the Cardiff population is an issue as it is considerably more diverse compared to the rest of the population in Wales.</b></p>
<p>Whilst the Welsh Language is important and deserves to be highlighted, there is something about giving some priority as well to the fact that there are a range of other languages talked across the city. That is including disability languages as well, and how do we make sure that those are reflected in our approaches, but also in the questions that get asked? There is something about not seeing that reflected in those general consultation questions. So only one language (Welsh) being recognised.</p> <p>There is a bit of room for additional work there, to try to be as inclusive as possible.</p>	<p>C3SC</p>	<p><b>The proportion of individuals from BAME background in Wales is 15.9% and three times higher compared to overall figure for Wales which is 5%. For Cardiff the stats indicate 15% for Welsh speaking (reasonably well) and 16% for BAME communities.</b></p>
<p>There is little if any reference to this level of diversity within the Plan, including in the sections on new jobs and economy (pages 2 &amp; 35), new homes (pages 8 &amp; 34), health, wellbeing and equalities (page 19), post-pandemic recovery - particularly given the picture of the unequal impacts of the pandemic (page 23), historic and cultural assets (page 29), language, culture and heritage (page 42) and how the LA plans to work with people and families to meet their housing needs as part of the planning process.</p> <p>This exclusion significantly undermines the principles of inclusion and accessibility.</p> <p>It would also be welcome to see how the plans will help to tackle the levels of inequality - for example, how the development of the town centre, Red Dragon Centre, local business districts etc. will positively impact these communities.</p>	<p>C3SC</p>	<p><b>The RLDP should consider the needs of a more diverse population in planning for new jobs and housing, maintaining historical and cultural assets. The RLDP should also consider the unequal impacts of the pandemic on different groups in its developing its plans and should continue to and support the diversity of language, culture and heritage</b></p> <p><b>The RLDP should also be clear how the local authority will work with families</b></p>

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		<p><b>and communities on how their housing needs will be met as part of its planning process. How the RLDP will help to tackle inequalities and how proposed developments in the city and neighbourhood centres impact these communities should also be specified.</b></p>
<p>This requires a conscious effort to seek out those who are not normally involved in the planning process and to convince them that Council really wants to hear their views, and will respond, rather than just going through the motions. The Council mindset has to shift from 'how do we involve groups in our process' to 'how do we make ourselves relevant to their lives'. Once again, Covid has made it harder to go out and meet people but more could be done at times of low restriction, even if those fall outside the formal consultation periods.</p>	<p>Cardiff Civic Society</p>	<p><b>Conscious effort required to seek out those who are not normally involved in the planning process and to convince them that the Council really wants to hear their views. Needs a shift in mindset of Council to make it explicitly relevant to individuals from hard-to-reach groups.</b></p>
<p>It would also be helpful to clearly explain the RLDP in the context of setting out the Council's vision, and that will inform the decisions made by planning services, which will need to align with the goals set out in the plan - it is therefore an important opportunity for people to engage to influence the delivery of positive outcomes from planning processes on the way their streets and neighbourhoods are developed and deliver positive outcomes for their communities.</p>	<p>C3SC</p>	
<p>Cardiff is a very multicultural, very diverse population centre, probably the most in Wales. From our own experience, getting, what I would call, down and dirty, actually meeting people face-to-face and getting into face-to-face conversations with people is the better way for trying to understand what actually motivates and drives people. Then you are able to respond to any of</p>	<p>United Welsh HA</p>	<p><b>Face-to-face meetings are much more effective than written surveys – is a better way to try to understand what actually motivates and drives people</b></p>

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their specific demands, rather than, again, in our experience, trying to do surveys and things which comes with a very limited success.		<b>so that you are able to respond to any of their specific demands</b>
Have identified that community leaders can be enablers but can also be blockers in terms of how we gain some of that engagement.	United Welsh HA	<b>Community Leaders can be enablers for engagement</b>
Language barriers .....in terms of having either translators or people who speak the language within the organisation. To that end, we have committed to things like the Rooney Rule and to develop our own proportional representation within our own business to make sure that we reflect the communities that we work in as well.	United Welsh HA	<b>Language barriers need to be taken into account.</b>
Need multi-lingual people to visit community hubs such as mosques.	Cardiff Rivers Group	<b>Suggestion for translators from the organisation to assist with engagement</b>  <b>Suggestion for multi-lingual people to visit community hubs such as mosques.</b>
It is hoped that the user-friendly document will be shared with local Members, picking up on the point of the Chair that engaging with local Members is one of the best conduits to local communities, particularly asking those Members from the ethnic communities to reach out and use this document as a template.	Simon Gilbert	
<b>Other Comments and Suggested Improvements</b>		
No comment		<b>A total of 7 consultees did not provide any further views or suggestions on how the RLDP consultation can be improved.</b>
Maybe worth considering local TV news channels, newspaper outlets, libraries and availability in all public council buildings. Local advertising within city centre.	First Bus	<b>More can be done by the Directorate to raise public awareness of the RLDP consultation. The use of various media channels such as TV, newspapers, local advertising should be considered.</b>

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Evidence	Source	Finding
Interactive virtual sessions with a mix of stakeholders taking part have made for engaging and useful discussion with other LPAs. Specific sessions for housing, infrastructure etc would be beneficial.	Dwr Cymru	<p><b>Suggestion that technological innovation could be used to enhance the consultation by making use of ‘interactive virtual’ systems to engage with different stakeholders as well as the use of various technological platforms to log and collate consultation responses. These consultees however did not provide any specific examples of the technological innovations or mechanisms they have mentioned.</b></p>
We think the system is working well as it is. Improvements could really only occur where there are changes in technology, different platforms to receive consultation and information, comment on these, and have the responses logged and collated.	GGAT	
Pandemic restrictions permitting, 'town hall' style meetings should be held in every ward. Interaction between residents is vital if differing perspectives are to be understood, with some attempt made to accommodate various needs even if full consensus cannot be attained. We listen to each other more in face-to-face settings than on often toxic social media.	Cardiff Civic Society	<p><b>When covid restrictions are eased, some of the consultees suggested that more open face to face engagement, and public ‘town hall’ type meetings could be held in different electoral wards. They believe that this approach would allow the Directorate to effectively engage and interact with residents and give them the opportunity to explore different ward-based views on development and planning priorities.</b></p>
<p>Rather than a big bang approach on consultations could a ward by ward approach be taken on a much more regular basis? Yes some things need a city wide view but building up an overall strategy for the city from the individual wards may give a greater insight into the priorities at the local level and see common themes.</p> <p>Targeting wards with specific issues, engage established groups and organisations to discuss what is needed within their sphere of operation.</p>	Cardiff Rivers Group	
Planning Officers were always open to any meetings and had had several meetings with community councils which were open to all ward Members and if they have groups within their surgery's that this is often a good way to get	Simon Gilbert	

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<p>the message out. He stated that he would be happy to meet up on a ward-by-ward basis if this was requested.</p>		
<p>If circumstances permit, there would be value in a 'Citizens Assembly', in which city residents, supported by experts, could collectively consider options and priorities.</p>	<p>Cardiff Civic Society</p>	<p><b>Suggestion that a 'Citizens Assembly' could be set up wherein city residents, supported by experts, could collectively consider options and priorities.</b></p>
<p>As well as targeting wards with specific issues, engage established groups and organisations to discuss what is needed within their sphere of operation. Cardiff has homeless charities, environmental groups, Keep Cardiff Tidy groups who all have direct experience and ideas to improve things. Engage with them directly as partners and utilise their expertise. If they are engaged and feel as if valued then they will help and support in the delivery. If excluded and don't agree then wont!</p>	<p>Cardiff Rivers Group</p>	<p><b>Suggestion that the Planning Directorate should target well established groups or organisations such as homeless charities, environmental groups and seek their ideas, insights and expertise on improvements on what would be relevant to the RLDP.</b></p>
<p>Taking partnership approaches to effective dialogue and communication ensuring the plan for an area reflects the aspirations of the community and to optimise opportunities to develop a sense of shared ownership, and early and effective community engagement in discussions on plans and development proposals with a focus on achieving shared outcomes.</p>	<p>C3SC</p>	<p><b>The C3SC goes further in recommending that development of the RLDP could take on a partnership approach and ensure the plan for an area reflects the development aspirations of the community and consequently optimise the opportunities for residents to feel a sense of shared ownership of the outcomes that will achieved.</b></p>

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Evidence	Source	Finding
<p>It would be helpful to avoid coinciding the consultation timeline with holiday periods - which can otherwise have a detrimental impact on the time available to formulate a response and to realistically ask for and include the view of others</p>	<p>C3SC</p>	<p><b>The timing of consultation is important- early and effective engagement (with discussions) with different communities focusing on development plans and proposal was deemed important. The consultation timeline should not hamper the ability of stakeholders to effectively contribute and be involved in the process. Sufficient time should be provided to allow stakeholders and members of the public to fully consider options and formulate their responses. The timeline should also avoid holiday periods, and this could affect their ability to submit a response the consultation.</b></p>
<p>As so often with planning issues, 'consultation' starts from developers or planners making proposals for what should be done then asking what citizens think of it. This is inherently an unbalanced process in which it is extremely difficult to change course. This is evident in the current consultation, for which the document sets the question as 'possible ways to provide for growths' rather than, say, 'possible ways to improve the well-being of future generations'.</p>	<p>Cardiff Civic Society</p>	<p><b>A more participatory approach could be adopted by the Directorate when consulting for the RLDP. The current approach is quiet an 'unbalanced process' wherein the planners and developers formulate the proposal on what should be done and the public and stakeholders are then 'consulted' on what they think about these proposals</b></p>

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Evidence	Source	Finding
		<p><b>The current consultation focuses on 'growth and delivery options'. This should focus instead on 'possible ways to improve the well-being of future generations'.</b></p>
<p>The scope of the consultation has already been defined to direct responses down certain paths and to exclude others.</p>	<p>Cardiff Civic Society</p>	<p><b>Specifying the range of development and growth options, would pretty much limit the range of options that can be considered by stakeholders.</b></p>
<p>The Planning Directorate should gather views on what people want from their city and use that as the starting point for developing proposals. We need more questions on the lines of 'what would you like to see' rather than 'what do you think of this'. The latter question does of course have to be asked but the starting point should be open questions.</p>	<p>Cardiff Civic Society</p>	<p><b>Need to gather public's views on what they want in their city and use that as the starting point for developing proposals. Stakeholders and the public would be asked questions such as 'what would you like to see?' rather than 'what do you think of this?' and the consultation should make use of more open- ended questions.</b></p>
<p>When I have looked at consultations they do not ask me what is it that I want to see in my community but to simply rank in order what the Council deems I need. Would like to see you asking for ideas and innovative solutions especially from groups/organisations involved on the ground.</p>	<p>Cardiff Rivers Group</p>	<p><b>Need to gather public's views on what they want in their city and use that as the starting point for developing proposals. Stakeholders and the public would be asked questions such as 'what would you like to see?' rather than 'what do you think of this?' and the consultation should make use of more open- ended questions.</b></p>
<p>Our own research has identified the need for additional larger affordable properties throughout Cardiff. A further point for consideration - A non negotiable commitment to affordable housing in the planning process should suppress land values and give a clear signal to developers to pay reasonable land costs, ensuring scheme viability.</p>	<p>Cardiff Community Housing Association</p>	<p><b>Suggestion that consultation should also seek stakeholder's and the public's views on the types of housing provision that are needed in Cardiff.</b></p>

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Evidence	Source	Finding
<p>The whole process will involve engagement and partnership working in close consultation with the community in order to draw together the evidence the local authority has gathered to set out the strategic vision and policies, and the type of development required to achieve the vision.</p> <p>This will include more than structural opportunities and constraints - it will also require reflecting the aspirations the community has for their place of residence/work/study/recreation etc., and promoting and supporting behaviour change.</p> <p>There are benefits to the whole process therefore involving the Council/Councillors as leaders, working with partners, in effective ongoing discussions and engagement with residents in what they see as the barriers and opportunities, as well as what planning can do to create more inclusive, accessible and creative approaches for sustainably developing our streets and local neighbourhoods.</p> <p>There are many opportunities in Cardiff to work with local groups and organisations to increase understanding of what projects and initiatives local people are more likely to work with and the barriers and opportunities they present for different communities, which we will be happy to help to facilitate.</p>	<p>C3SC</p>	<p><b>The RLDP consultation should seek to reflect the community’s aspirations for their place of residence, work, study and recreation.</b></p> <p><b>The consultation process should involve and be led by the Council and its Councillors working with its partners, and should effectively engage in dialogue with residents in Cardiff.</b></p> <p><b>The consultation should identify the development opportunities and challenges as well as define and determine how planning can create a more inclusive, accessible and more sustainable neighbourhoods and communities.</b></p>
<p>We understand that there are on-going discussions in line with Cardiff’s Child-Friendly City programme and we welcome this. There are good signs that children’s needs and preferences will be considered as part of the planning process. This is pleasing.</p>	<p>Play Wales</p>	<p><b>Children’s needs and preferences need to be considered as a priority</b></p>